G 5608 (Pages : 2) Reg. No.....

Name.....

B.VOC. DEGREE EXAMINATION, JULY 2021

Fifth Semester

TH 5S T32—AIRFARES AND TICKETING

(For B.Voc. Programme in Tourism and Hospitality Management/B.Voc. in Tourism and Hospitality)

[2014 Scheme]

Time : Three Hours Maximum : 80 Marks

Part A (Short Answer Questions)

Answer **all** *questions.*
Each question carries 1 *mark.*

1. Explain IATA.
2. What are the different kinds of Aircrafts ?
3. What are Dangerous goods ?
4. Explain Aircraft turnaround.
5. What is MPM ?
6. Write a note on Itinerary.
7. Types of Journey.
8. What is the importance of PAT book ?
9. Explain TIM.
10. Benefits of MCO.

(10 × 1 = 10 marks)

Part B

Write short notes on any **eight** *questions.*
Each question carries 2 *marks.*

11. Briefly discuss the IATA traffic conference area and global indicators.
12. Discuss the mileage principles for fare construction.
13. Who are the special passengers ? What are the special services can provide at airport ?

Turn over

14. Explain the Check-in procedure for International journey.
15. Briefly explain the fare construction rules.
16. Discuss the functions of Airports.
17. Explain the ground handling functions in an Airport.
18. Travel agencies are the image builder of an Airline of a Country. Do you agree ?
19. Explain the formalities for an International Journey.
20. Briefly explain the regulations of transporting Dangerous goods.
21. Discuss the functions of Travel Agency for an airline.
22. Explain the steps to be followed in an airline travel.

(8 × 2 = 16 marks)

Part C

Write short notes on any **six** *questions.*
Each question carries 4 *marks.*

23. Explain the types of Journeys.
24. What is the purpose of ICAO ?
25. Explain CRS.
26. Explain the classes of services in a flight.
27. What are different kinds of in-flight services in an airline ?
28. Describe the benefits of credit card.
29. What are the benefits of digitalization in Airline sector ?
30. Explain mixed class journey.

(6 × 4 = 24 marks)

Part D

Write essays on any **two** *questions.*
Each question carries 15 *marks.*

31. Describe the role of government in Aviation sector.
32. Explain the mileage principle.
33. What is GMT ? How to calculate flying time ?
34. What are the currency regulations in airline ?
35. Briefly explain the types of fares.

(2 × 15 = 30 marks)